

# TREND motoring accessories ltd

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## Return Merchandise Authorization Form

### Sold to

Company :  
Address :  
City :  
Postal Code :  
Phone :  
Fax :  
Email :

### Ship to

Company :  
Contact :  
Address :  
City :  
Postal Code :  
Phone :  
Fax :

### Return Merchandise Policy and Procedures

All returns require a valid RMA number. Receipt of a RMA number does not imply a credit, warranty repair or replacement ; only that we will inspect the merchandise based on your claim. Non-warranty returns will only be accepted for 30 days from the date of purchase. Only new resalable items in the original packaging will be considered for return or credit. Special order, clearance priced, previously installed, and modified items are non-returnable. All returns must be shipped freight prepaid with the RMA number marked clearly on the outside of the box. Unauthorized returns will not be accepted, and will be shipped back at customer's expense. RMA numbers are only valid for 14 days from date of issue. Approved returns are for credit or exchange only.

A minimum warranty processing fee of \$30 per item will be accessed on all approved claims. Non-warranty returns are subject to a 20% restocking charge.

|  |        |          |        |          |               |
|--|--------|----------|--------|----------|---------------|
| Purpose of Return Request ( circle one ) | Credit | Exchange | Repair | Warranty | Sample Return |
| Comments                                 |        |          |        |          |               |
|  |        |          |        |          |               |

Note: All return merchandise authorization requests will be considered non-warranty unless a copy of the original invoice is provided at the time of request.

| Invoice Date                                     | Invoice No. | P.O. Number                                  | Sale Contact | Terms of Sale | Shipped Via | Received On | Installed On |
|--|-------------|--|--------------|---------------|-------------|-------------|--------------|
| / /  |             |  |              |               |             | / /         | / /          |
| Quantity   | Part Number | Product Description ( Brand / Model / Size ) |              |               |             | Net Cost    |              |
|  |             |  |              |               |             |             |              |
|  |             |  |              |               |             |             |              |
|  |             |  |              |               |             |             |              |
|  |             |  |              |               |             |             |              |
| Vehicle Year / Make / Model                      |             |  |              |               |             |             |              |
| Description of Problem or Defect ( Be Specific ) |             |  |              |               |             |             |              |
|  |             |  |              |               |             |             |              |
|  |             |  |              |               |             |             |              |

**Fax completed form to 604 323 8329** ( All information provided is strictly confidential, and will not be shared with any other party )

|  |          |              |          |               |           |
|--|----------|--------------|----------|---------------|-----------|
| <b>Reply to Return Authorization Request</b> | Approved | Not Approved | By _____ | Return _____% | RMA _____ |
| Comments                                     |          |              |          |               |           |
|  |          |              |          |               |           |