

CUSTOMER CRITERIA The following criteria has been established to be accepted as a wholesale dealer :

- (1) Your business must be automotive-related.
- (2) You must purchase merchandise for the sole purpose of resale.
- (3) We request three references be provided (from suppliers of related automotive products).
- (4) You must provide a copy of your business license.
- (5) Your company must be listed with directory assistance.

Possession of this price list does not constitute an offer to sell and we reserve the right to reject any and all orders. This price list supersedes all previous price lists, excludes Taxes & Shipping, and is subject to change without notice.

PAYMENT TERMS New and occasional customers are handled on a per sale basis. Payment may be made by the following methods :

- (1) Credit Card For your convenience, you may use your Visa or MasterCard to prepay orders. This method of payment has been increasingly popular with independent dealers looking to take advantage of the many purchase rewards offered by the credit card institutions.
- (2) Due On Receipt Payment is due upon delivery. Company cheques will only be accepted with prior credit approval. All other orders are shipped Cash or Certified Cheque Only.

Customers purchasing on a regular basis, with a good credit history, may apply for credit. Full payment of open account invoices is due 30 days from the invoice date (Net 30). Past due accounts will automatically be put on credit hold and orders will be held until payment for due invoices is received. The pending return of merchandise, or resolution of a credit or adjustment will not be considered as justification for late payment.

In the event of a returned cheque, the account will automatically revert back to COD / Cash. A \$30 NSF fee will be assessed. All chequing privileges will be suspended until further review.

FREIGHT Prices do not include freight charges. All orders are FOB our warehouse and will be billed and shipped by the fastest, most economical way unless otherwise instructed. Merchandise signed for is considered delivered and no claims for damage and/or shortage will be considered unless noted on the waybill at the time of delivery. Claims for shortage, damage or error in shipment can only be honored if made within Five days of receipt of shipment.

RETURNS In the event that a purchase must be returned for inspection, you must obtain a Returned Merchandise Authorization (RMA) number before shipping. All returns must be shipped **freight prepaid** with the RMA number clearly marked on the outside of the box. Special Order, Sale Priced, Previously Installed or Modified Items are non-returnable. Parts in catalog, but not in stock, may be considered Special Order. Only new re-saleable items will be considered for return. All returns are subject to a 20% restocking charge. All approved returns are for credit or exchange only. No returns will be accepted after 30 days from the date of purchase.

WARRANTY All warranty claims are subject to inspection. Improper installation, modification, neglect, abuse, misuse, or for the purpose of race, competition or off-road use, may void the manufacturer's warranty. A minimum \$30 warranty processing fee (per piece) will be charged on all warranty claims. Shipping and handling charges applicable to the replacement of goods under the manufacturer's warranty will also be assessed.
(Chrome wheel warranty registration and warranty replacement policy details available on request)

Trend Motoring Accessories Ltd makes no warranty as to products expressed or implied use, including and without limitation, any warranties of merchantability and fitness for a particular purpose.